

«FirstName» «LastName»  
«Address»  
«Address2»  
«City», «State» «ZipZip4»

«Send\_LtrDate»  
NPI: «NPI»

Dear Provider:

Our records indicate that you are writing prescriptions for patients who are currently eligible for TennCare - the Tennessee Medicaid program. From January 1, 2017 – June 30, 2017, TennCare has processed «**Claims**» prescriptions attributed to NPI «**NPI**». Registration as a TennCare provider is required in order for TennCare to pay for any and all services and/or items ordered and/or referred by you to our TennCare-eligible enrollees, including prescriptions.

In accordance with 42 CFR 455.410, “Enrollment and screening of providers:

- (a) The State Medicaid agency must require all enrolled providers to be screened under to this subpart.
- (b) The State Medicaid agency must require all ordering or referring physicians or other professionals providing services under the State plan or under a waiver of the plan to be enrolled as participating providers.”

So that we may better serve the provider community and see that our enrollees have the excellent care they deserve, you must apply to be a registered TennCare provider. Provider Registration is on-line at <http://www.tn.gov/tenncare/pro-forms.shtml>. If you have entered your data at our website, **you must also complete your profile at CAQH** and verify that no documents are missing. Additionally, you must authorize TennCare to receive your CAQH data by selecting TennCare/Tennessee Medicaid as an authorized recipient or by granting global authorization. You must complete this process **within thirty (30) days of the date of this letter** to become registered as a TennCare provider.

Should you fail to complete this process to become a registered TennCare provider within thirty (30) days of the date of this letter, please be advised that TennCare will no longer recognize and adjudicate payments for any such service and/or item ordered and/or referred by you for your TennCare-eligible patients, specifically including prescriptions.

If you have questions regarding this notification, please contact our TennCare Provider Services Call Center at 1-800-852-2683, between the hours of 8:00 am and 3:30 pm (CT) Monday through Friday.

Sincerely,



Dennis Elliott  
Director, Provider Services