



New NPI Requirement for Medicaid Plans

Starting June 1, 2017, all claims submitted to UnitedHealthcare Community Plan must include the national provider identifier (NPI) number of the Tennessee Medicaid-enrolled ordering, prescribing or referring care provider. Claims submitted without the NPI number may be rejected.

What You Need To Do

- **If you don't have a Tennessee Medicaid provider ID number, please enroll now to meet the new NPI requirement. You can complete the application online at tn.gov/tenncare > Provider Registration.** All ordering, prescribing and referring providers in Tennessee must have an active and valid Tennessee Medicaid provider ID number associated with an individual NPI number.
- Beginning June 1, 2017, be sure to include an NPI number for all providers listed on Medicaid institutional and professional claims.
- If you submit claims using Electronic Data Interchange (EDI), please contact your clearinghouse to make any needed changes. If you have questions, please call UnitedHealthcare Community Plan EDI at **800-210-8315**.

Why We're Making This Change

The Affordable Care Act requires all providers who submit all or part of a Medicaid claim to enroll in Medicaid. This ensures that all ordering, prescribing and referring for Medicaid members come from appropriately licensed providers. Enrollment is mandatory even if a care provider doesn't typically submit claims to Medicaid. Care providers must also include their NPI number on all Medicaid claims.

Need Help?

If you have questions, please contact your Provider Advocate or call **800-690-1606**. Thank you.